

# The Satcher Health Leadership Institute

DIVISION OF  
BEHAVIORAL  
HEALTH



MOREHOUSE  
SCHOOL OF MEDICINE



KAISER PERMANENTE®

## **Request for Applications for the Integrated Care Leadership Program (ICLP) 6-month Learning Collaborative**

### **Key Dates**

Applications Due: April 21, 2017

Program Launch: May 1, 2017

Program Ends: November 2017

### **Background and Project Overview**

The Satcher Health Leadership Institute at Morehouse School of Medicine (SHLI/MSM), in partnership with and sponsored by Kaiser Permanente National Community Benefit, developed the ICLP to equip clinical and administrative health care professionals with the knowledge, training, and skills needed to successfully develop integrated care practices. Due to the success of our year long full program, we developed a **6-month learning collaborative** to increase access for organizations and clinics who may not be ready for full program participation or are more interested in a short term, high impact investment.

**The Integrated Care Leadership Program (ICLP)** aims to address mental health disparities via integration of behavioral health into primary care in order to advance health equity and achieve the Institute for Healthcare Improvement (IHI) Triple Aim: 1) Improve patient care experience; 2) Improve population health; and 3) Decrease per capita cost of care. However, many providers don't have access to integrated care training programs that provide such resources. Our overarching goal is to equip health leaders to integrate behavioral health in primary care and strengthen capacity among health care providers and practices to implement and sustain integrated care practice.

The program consists of a **self-paced online training curriculum, educational webinars, as well as technical assistance and coaching** designed to catalyze integrated practice change and quality improvement. **From May to November, 2017, up to twenty (20) selected practice sites will be sponsored to enroll in the program.** Participants in cohort will have access to all of our web-based resources, network with other sites, and receive mentorship through a virtual *community of practice* including integrated care experts and established practices. In addition, ICLP sites will be eligible to compete for **(4) high impact innovation awards** with technical assistance for implementation of quality improvement projects.

### **Benefits to Participating Primary Care Organizations**

- **Cultivate Transformative Leadership:** Participants who complete the program will enhance their leadership skills and competence to promote system transformation towards integrated practice.
- **Facilitated Mentorship:** Established integrated practices and expert program staff will provide regular support and mentorship to participants.

- **Support Quality Improvement:** Participants will learn ways to strengthen existing performance and quality improvement efforts by addressing unmet behavioral health needs in primary care settings.
- **Enable Sustainable Change:** Participants will learn strategies to ensure sustainability of successful practice change efforts by implementing best practices and effectively engaging stakeholders.
- **Access a virtual community of practice:** Participants will be connected with each other to support site-specific improvement initiatives and sharing of best practices.

### **Learning Collaborative Key Activities**

- Virtual kickoff meeting: May 1, 2017
- Six (6) webinars with national experts
- Complete self-paced online curriculum: *Transformative Leadership in Integrated Practice*
- Knowledge exchange in the virtual community of practice
- Eligible sites may compete for one of four (4) high-impact innovation awards of \$5,000 each
- Individual and small group-based coaching calls and supplemental training
- Submit two Readiness for Integrated Care Questionnaires (baseline and 6 months)
- Integrated Care Conference: November 2017, Atlanta, GA

### **Program Eligibility and Optimal Participant Characteristics**

*All primary care practices – including Federally Qualified Health Centers and community health centers – throughout the U.S. are eligible to apply to be one of twenty (20) program sites to participate in our 6-month online learning collaborative.*

In addition, applicant sites ***must***:

- 1) Be highly motivated to work in the direction of accelerated efforts toward integrated care.
- 2) Have in place or a commitment to developing the organizational infrastructure to support integrated care (e.g. having a multidisciplinary team such as primary care physicians, psychologists, psychiatrists, nurses, social workers, LPCs etc.).
  - a. Practices that are highly motivated yet in an earlier stage of integrated care implementation (e.g., do not have an integrated behavioral health specialist) are encouraged to apply.
- 3) Be willing to work to sustain health system improvements following completion of the ICLP.
- 4) Have at least three (3) members of the practice team complete the baseline and follow-up Readiness for Integrated Care Questionnaire.
- 5) Commit to participating in core learning collaborative activities (i.e., webinars and coaching calls) and adhering to the program elements under Organization Commitments below.

*We strongly recommend that applicant sites support protected time (2-4 hours per week) for at least one site member to fully engage the online curriculum content.*

### **Organizational Commitments**

- Complete and submit an application with required elements by **5:00 p.m. (Eastern) Friday, April 21, 2017**. Required application elements include:
  - ICLP online application (one application per site)
  - Certification by site senior leadership of understanding of required commitments and guaranteed protected time to complete the required program elements.
  - A minimum of ***three (3)*** Readiness for Integrated Care Questionnaires completed by members of the organization representing different roles in the care team (e.g.

physicians, behavioral health providers, administrators, front desk and billing staff, etc.)

- Establish a multidisciplinary ICLP team of participants including:
  - A primary care physician or equivalent provider
  - A behavioral health practitioner or trained behavioral health case manager (can be a member of the existing primary care team member who will be trained in behavioral health integration skills/functions)
  - A staff person or project coordinator who is able and willing to oversee clinical and evaluation data collection (can be a shared role among existing staff)
- Attend/view monthly webinars, complete online training curriculum, participate in virtual kickoff and closing summit(s), and participate in group coaching calls over the duration of the learning collaborative (at least one person from each site must maintain a 70% participation rate for recognition of site completion).
- Engage in peer-to-peer learning and knowledge-sharing activities with other learning collaborative sites working toward integrated care.
- Participate in data collection and other continuous quality improvement (CQI) activities for your organization and share progress with the ICLP training team and members of the learning community.
- Submit monthly *Plan-Do-Study-Act (PDSA)/Improvement Efforts Summary* reports, and participate in two (2) Readiness for Integrated Care Questionnaire data collection efforts (baseline-participant and 6 month-organizational). This supports the quantitative and qualitative elements of program evaluation and site-specific recommendations that ICLP provides.

### **Additional Instructions**

All applications are due by **5:00pm EST Friday, April 21, 2017** and must be submitted via the web application form.

Selected sites will be notified by **April 28, 2017**.

For more information regarding the ICLP program initiative, please visit our website: <http://integratedcare.satcherinstitute.org> or contact us at [integratedcare@msm.edu](mailto:integratedcare@msm.edu).